



Iris ID

Upgrading EAC v3.01.35 to EAC v3.01.35 Patch 1 Software

Quick Installation Guide

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Iris ID Systems, Inc. 7 Clarke Drive, Cranbury, New Jersey 08512, USA.

This document describes the procedure for upgrading an existing IrisAccess® EAC v3.01.35 system to EAC v3.01.35 Patch 1 software. By following this procedure, the existing database and system configurations will be maintained.

Important: The IrisAccess Database and Log files should be backed up before continuing with this upgrade procedure. Additionally, the below steps for upgrading must be performed with any/all IrisAccess™ EAC machines running Iris Server.exe and a Database.

Backup the existing IrisAccess database

1. Close all open IrisAccess programs including IrisServer.
2. Backup the database using IrisDBAdmin.
 - a. Open IrisDBAdmin, enter DB server login information if prompted.
 - b. At the IrisDBAdmin main menu select Backup Database.
 - c. Enter a DB backup destination path (or click Browse)
 - d. Enter the file name for the backup.
 - e. Click "Backup DB now!"
 - f. Click Yes to backup DB now? -The backup start.
 - g. When prompted "Backup completed", click OK.
 - h. Click Close, then Exit IrisDBAdmin.

Removing the existing EAC 3.01.35 software

1. If not done already, close all IrisAccess programs including IrisServer.
2. Remove the current version of IrisAccess EAC Software.
 - a. Go to Add/Remove Programs in the Windows Control Panel.
(Start > Settings > Control Panel > Add/Remove Programs)
 - b. Select IrisAccess ® ...EAC v2.0x SW, click Change/Remove/Uninstall.
 - c. Select Remove, click Next.
 - d. Click OK to completely remove.
(The software will uninstall)
 - e. Click Finish.
 - f. Close the Add/Remove Programs window.
 - g. Close the Control Panel.

Installing the IrisAccess EAC v3.01.35 Patch 1 software

*** Note:** If using a 3000 series camera for enrollment, the same FGB Driver v3.3 is used in EAC v3.01x software. There is no need to change the FGB driver for an upgrade from EAC v3.00x to EAC v3.01x.

*** Note:** Microsoft .NET framework is required to install EAC v3.01x software. .NET should have been installed at installation time of v2.0x. For an upgrade from v3.00x to v3.01x .NET does not to be reinstalled.

*** Note:** This procedure is for "Typical" installation using a MS Access database. The IrisServer will also function as the Enrollment, Manager, and Monitor computer. If the installation requires different setup, refer to the IrisAccess EAC v.3.01 software installation manual which is located on this software CD.

- A. Right click on Start (on the task bar) and select Explore.
- B. Click on the CD ROM drive containing the EAC v3.01 CD.
- C. Double click on the setup folder.
- D. Double click on the Setup.exe Icon (Setup Launcher LG electronics)
- E. Click Next on welcome screen
- F. Enter the Serial Key. The Serial key can be found on the EAC software CD case label. Click Next.
- G. Read License agreement, select "I accept all the terms...", and then click Next.
- H. Enter Name and Company Name (Must have both username and company field filled in.)
- I. Select "anyone who uses this computer" or "only the current logged in user can use the IrisAccess software". Click Next.
- J. Click Next to install the software in the default location
- K. Select "Typical" installation and click Next.
- L. Click Next to the System screen.
- M. Click OK to the disk space screen.
- N. Select database type as whatever DBMS was used before and click Next. (If unsure, select Microsoft Access...")
- O. Click Next for default folders.
- P. Click Next to install software.
- Q. After the software is finished loading, click Finish.

***Note:** If running a software or hardware firewall product, disable and or "allow" all access of the IrisAccess EAC application and installation.

***Note:** The settings from your previous software configurations for EAC should not need to be modified as they will in most cases be unchanged. These Settings are stored in the Database.

Testing the entire upgrade

*** Note:** For all EAC Software, the default Username/ID is: administrator and the Password iris3000 (this is case sensitive)

*** Important:** If Windows security prompts to block/unblock, choose "Unblock".

1. Double click on the IrisServer icon on the desktop, a small icon near the Windows clock will appear in the task bar.
2. Double click on IrisManager icon to open, if prompted for an IP Address enter the configured address (127.0.0.1 in this example). If 127.0.0.1 is displayed – Click OK. Login to IrisManager to be sure that this application is operational. Enter Username and Password. If prompted - Respond Yes or No to "Do you want to change password now?" Minimize IrisManager.
3. Double click on IrisMonitor icon to open, if prompted for an IP Address enter the configured address (127.0.0.1 in this example). IF 127.0.0.1 displayed – Click OK. Login to IrisMonitor to be sure that this application is operational. Enter Username and Password. If prompted - Respond Yes or No to "Do you want to change password now?" Minimize IrisMonitor.

If using an IrisAccess® 4000 series iris camera (iCAM) for enrollment:

1. Double click on the IrisEnroll4000 icon to open. Click OK, Exit.
2. Double Click on IrisEnroll4000 again. If prompted for an IP Address enter the configured address (127.0.0.1 in this example). If 127.0.0.1 is displayed – Click OK. If a dialog requesting a Security ID displays, enter the SID set in IrisManager (in this example 1111111111111111). Enter Username and Password.

*** Note:** The software can automatically detect the iCAM software version. If the iCAM is not at the latest software, the system will automatically upgrade the iCAM. iCAM software will not be upgraded in the event of a patch upgrade to 3.01.35 Software.

3. If prompted - Respond Yes or No to “Do you want to change the password now?”
4. Login to IrisEnroll4000 application.
5. A dialog will prompt of the IP Address of the Enrollment iCAM the address and click Connect. Enter IP address of iCAM – Example: 192.168.5.18
6. If “Notice” window pops up, Click Close.
7. In the IrisEnroll4000 action status window, the message should read “iCAM is normal”. Exit Enrollment screen.

If using an IrisAccess® 3000 series iris camera for enrollment:

1. Double click on the IrisEnroll3000 icon to open. Click OK, Exit.
2. Double click on the IrisEnroll3000 icon to open again. If prompted for an IP Address, enter the configured address (127.0.0.1 in this example). If 127.0.0.1 is displayed – Click Yes. If a dialog requesting a Security ID displays, enter the SID set in IrisManager (in this example 1111111111111111). Enter Username and Password.
3. Respond Yes or No to “Do you want to change the password now?”
4. In the IrisEnroll3000 action status window, the message should read “EOU is normal”
5. If message is displayed for “COM” error, go to Option and select the Serial Port in which the EOU is connected.
6. Click on “Live” to test video, put an object (such as a hand) in front of the EOU mirror.
7. If you receive an error, check the video cable between EOU and FGB, Change the Video Port selection in Option, or check that the FGB driver is installed correctly.

*** Note:** Once the EAC 3.01.35 Patch1 Software has been successfully installed, the system and components will be automatically upgraded as needed. After verification of proper install by performing steps found in the “Testing the Entire Upgrade” Section you will want to verify that the system is functioning correctly by performing actual tests and reviewing any messages from the Iris Monitor.

Technical Support

Additional information and Technical assistance is available on the Iris ID System’s support web site at www.irisid.com, click on Support & Service then Technical Support.